



# Wellness Membership Brochure

## WELLNESS ASSESSMENT, NATUROPATHIC & WELLNESS DOCTORS

As a WAOA member you'll gain access to our experienced Naturopathic & Wellness Doctors for a one on one consultation to recommend a treatment plan to improve the quality of your life, 'naturally'. Naturopathic medicine is founded on the belief that our body has the ability to heal itself.

It is the role of our Naturopathic and Wellness Doctors to facilitate and enhance this process with the aid of 'natural' non-toxic therapies.

Our goal is to prevent disease and promote optimal health.



### GENERAL WELLNESS DOCTOR CONSULTATION:

This is an informational call that gives you the opportunity to have a general discussion on any specific wellness issues and/or questions you may have with an experienced Wellness Doctor who will give you a recommendation as to the next 'natural' steps on your path to wellness.

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## WEIGHT LOSS PROGRAMS

If you decide to take the next step in weight loss, we have the answer for you, a tried and proven program with everyday wellness pricing! A Naturopathic or Wellness doctor will recommend a weight loss program based on how much weight you want to lose. The WAOA program is designed to help you lose your desired weight with natural supplementation.

## WEIGHT MANAGEMENT

A Naturopathic or Wellness doctor will recommend a weight management program to help maintain your desired weight level once you have achieved your proper weight goal for your lifetime. Your Wellness doctor will support you in a healthy weight management plan specially design for you.

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## NATURAL ALLERGY MANAGEMENT

Whether it's currently allergy season or if you suffer from allergies all year round, we have the natural solution for you with our allergy management supplement kits which provide an effective way of supporting the immune system and boosting the body's natural



### ALLERGIES?

Not this year! enjoy saving **15%** on the Allergy Kit as a WAOA Member. **No more off the shelf pharmacy drugs, only a Doctor ordered Allergy Supplement Kit.**

## VITAMINS & SUPPLEMENTS

Whether it's currently allergy season or if you suffer from allergies all year round, we have the natural solution for you with our allergy management supplement kits which provide an effective way of supporting the immune system and boosting the body's natural

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## HEALTH AND WELLNESS CARD

Our health and wellness card gives you and your family access to savings on a wide range of health care products and services.



**PRESCRIPTION SAVINGS**



**DENTAL CARE**



**VISION CARE**



**LAB TESTING**



**24/7 DOCTOR**



**HEARING CARE**



**MEDICAL BILL HELP**



**DIABETIC CARE**



**WELLCARD REWARDS**

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## WELLNESS RESOURCES AND ARTICLES

Receive weekly articles which provide advice on how to overcome the most common health problems such as type 2 diabetes, obesity, thyroid issues and other metabolic issues.

## LIFE COACH CONSULTANT

As a WAOA member you will have access to a one-on-one life coaching consultation with a life coach. This unique and holistic approach of coaching will help you Navigate growth and self-discovery with subtle behavior transformation and adoption of new attitudes and reactions.

## WOMEN WELLNESS SERVICES

As a WAOA member you will have the privilege to consult with a Women Wellness Coach. This unique approach helps expectant mothers and those that are on their journey towards better womb health.

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## Saving today with a WellCard RX?

WellCard Health empowers members with access to reduce the cost of health care each use of pharmacies, vision care providers, hearing specialists, prepaid lab tests, prepaid imaging tests, patient advocacy services, and more. Group ID number for Wellcard Health BMI003.

GET STARTED



**The Wellness Association of America is a comprehensive membership designed to address your everyday health and wellness needs.**

This program was created to assist our members in making the necessary lifestyle changes critical to long term health through free ongoing services in addition to member's only savings on wellness benefits.

**As a WAOA member you will have access to:**

  
**FREE WELLNESS ASSESSMENT**

  
**FREE ONE ON ONE CONSULTATION**

  
**WEIGHT LOSS PROGRAM**

  
**LIFETIME WEIGHT MANAGEMENT**

  
**NATURAL ALLERGY MANAGEMENT**

  
**VITAMINS AND SUPPLEMENTS**

  
**WELLNESS RESOURCES AND ARTICLES**

  
**HEALTH AND WELLNESS CARD**

  
**LIFE COACH CONSULTANT**



**Use MDLIVE today.  
It's as easy as one, two, three.**

MDLIVE has the nation's largest telehealth network which provides anytime access to board-certified doctors and pediatricians. There is \$0 Copay and an unlimited number of visits. You can have a virtual consult to diagnose non-emergency medical issues over the phone or through secure video on your computer or smartphone.



No Cost



\$0 per visit



Unlimited Visits

START NOW

## Employee Assistance Plan and Counseling.

The comprehensive Employee Assistance Plan (EAP) is provided by CuraLinc. Their SupportLinc program is staffed by professional, licensed counselors available to members by phone 24/7/365 at no cost. Provides up to three (3) face-to-face counseling sessions per presenting issue for a wide array of personal and work-related concerns at no cost.

LEARN MORE



## WAOA Member Terms & Conditions

### LIFESTYLE & WELLNESS PROGRAMS BENEFITS DISCLOSURES.

WAOA offers its Members several Lifestyle and Wellness programs. These programs offer members enhanced wellness opportunities, personal advice and discount savings on selected non-medical services.

### WAOA PAYMENTS TO PROVIDERS.

WAOA does not make payments to the providers of medical services.

### WAOA FEES.

WAOA fees are due monthly on either the 5th or 20th day of each month (the "Billing Date"). Payment will be automatically processed monthly based on the method of payment you selected at the time of enrollment and verified with you for your protection.

### MEMBER ACTIVATION.

Your plan will become active on your initial Effective Date (the "Effective Date"). The Effective Date is either the 1st or the 15th day of each month and is determined by the date the initial payment is received, including the enrollment fee.

### TERMINATION.

WAOA reserves the right to terminate a plan without notice for non-payment of monthly plan fees. In the event you need assistance with payment terms, please contact your Personal Services Concierge at +470-647-0098 and we will gladly assist you. Monthly fee payments, made by check that are not honored by member's financial institution for reasons including, but not limited to, insufficient funds, will incur a returned check fee of \$25.00 imposed by WAOA. This returned check fee and associated monthly member fee shall be due and payable immediately by member. Failure by member to pay the returned check fee and associated monthly membership fee could result in termination of member's WAOA plan, without notice to member, for non-payment.

### CANCELLATION POLICY.

- You may cancel your plan within your 15 day Trial Period, which begins on your first Effective Date, and receive a refund of your initial fee provided you have not used any benefits in the WAOA plan. The enrollment fee is NON-REFUNDABLE.
- To cancel your plan during the Trial Period, formal written notice of cancellation must be received by WAOA by the last day of the Trial Period.
- To cancel your plan after the Trial Period, formal written notice of cancellation must be received by WAOA 10 days prior to your next monthly Billing Date otherwise your next month's fee will be automatically processed based on the method of payment you selected at the time of enrollment and verified for your protection.
- Please note that the enrollment fee is non-refundable after your Trial Period. Refunds will be processed within 10 days of cancellation.
- For your protection, WAOA will not process your membership cancellation request without your written authorization and signature on the cancellation document. Please include your Membership ID number on any correspondence including the cancellation document.

To cancel your program, please send written notice of cancellation to:

5400 Laurel Springs PKWY Suite #402  
Suwanee, GA 30024

**QUESTIONS/ISSUE RESOLUTION** If you have any questions about your WAOA membership, please call your Personal Concierge Services at +470-647-0098. Concierge Services representatives will be happy assist you.

### CHANGE IN TERMS AND CONDITIONS.

The WAOA membership may be discontinued or modified and/or subject to additional terms and conditions. WP reserves the right to change or terminate any terms, conditions, services or benefits without limitation. Prior notice of any material change will be provided to you whenever possible, if required by law. Lifestyle & Wellness Features and Benefits availability are subject to state regulation.

### OTHER TERMS AND CONDITIONS.

- **WAOA is not a licensed insurer, HMO or underwriter of healthcare services. No portion of provider's fees will be reimbursed or paid by WAOA, nor will payments be made directly to a provider.**
- **Participating providers may change without notice and programs may vary by state.**
- This program and its contract are not protected by any state Health and Life Guarantee Association.
- **The member acknowledges that the provider networks may have access to personal information protected by Health Insurance Portability and Accountability Act (HIPAA) and approves the limited use of such information by the networks.**

WAOA does not warrant any professional services and the participating providers or facilities, which are solely responsible for the professional advice, services, and treatment rendered to Members and their beneficiaries. WAOA expressly disclaims any liability with respect to such matters.

### DISPUTE RESOLUTION.

In the unfortunate event of possible contemplation of litigation, and because both the Member and the Association realize that litigation should be avoided whenever possible, it is agreed that litigation should be avoided by following the following steps. First, any controversy or dispute arising out of or relating to a person's membership in the Wellness Association of America shall first be addressed in a good faith face-to-face meeting between the Member and the Association at the Association's office. Second, if the controversy or dispute has not been fully resolved to the satisfaction of the Member within 30 days of said meeting, the Member may request arbitration pursuant to the rules of the American Arbitration Association. In such event the parties will each pick one arbitrator and the third and final arbitrator shall be chosen by the other two.

### VENUE AND APPLICABLE LAW.

The Member agrees that his/her membership shall be governed by the laws of the State of Georgia and that appropriate venue for any dispute, judicial, or quasi-judicial proceeding shall be in said State.

WAOA does not warrant any professional services and the participating providers and facilities are solely responsible for the professional advice, services and treatment rendered to members and their affiliates expressly disclaim any liability with respect to such matters.